

COVID-19 Customer Statement

To our customers

During this time of unprecedented uncertaintly, all of us at Westaflex / Uniflex are concerned with the health and safety of our families, staff, customers and colleagues and the spiderweb of connections associated with these groups.

Westaflex / Uniflex, over the last months as well as into the unknown future, will continue to work in adaptation of all updates as provided by Federal and State / Territory authorities.

To date, our manufacturing facilities have had little disruption caused by the current, ever changing situation. We have large, well stocked warehouses around Australia, backed by the main manufacturing plant in Melbourne, as well as three other small satellite manufacturing plants in Mt Waverley Vic, Brisbane QLD and Perth WA.

We also use State / Territory based manufacturers to back up any custom requirements when necessary to ensure you, the customers requirements are met.

Whilst there are great restrictions in Victoria as to our movements and who can go to work, Westaflex / Uniflex is deemed an "essential business" and as such we continue to work to the best of our ability.

For the safety of our employees and our customers, we have added extra safety protocols in our manufacturing plants and around our facilities in Australia, always in line with Government recommended guidelines.

We ask all customers, when visiting our sales offices, to please follow any direction by our staff or that of signage which is clearly displayed at all sites. If you have any questions regarding the information as displayed, please do not hesitate to discuss with one of our staff members who will be happy to help you.

Since 1974, Westaflex has been making only the highest quality Australian Made products and supplying these to the HVAC industry. With your help, we will keep all safe to the best of our ability and continue to provide the best products and service you have come to know us by.

If you have any questions, please feel free to contact the sales department at sales@westaflex.com.au or phone 03 9458 2122.

All the best, and please stay safe.

Michael Sterling

Michael Sterling GENERAL MANAGER Sales & Marketing



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